One platform for virtual care & communication

Zoom's secure, scalable platform meets the dynamic needs of today's healthcare, pharma-biotech, and medical device organizations.

1. **Deliver care anywhere**: Just one click to connect with patients virtually for treatment, care coordination, and follow-up visits.

2. **Streamline workflows**: Experience simplified scheduling and documentation with custom workflows and integrations.

3. **Connect & collaborate**: One platform is all you need to connect your organization for business, education, or clinical applications.
Why use Zoom for healthcare?

**HD video & audio:** Exceptional clarity and quality for telehealth visits

**Reliability:** Consistent video experience, even in low-bandwidth environments

**Security & privacy:** Helps customers enable HIPAA-compliant programs by executing a BAA and safeguarding PHI

**Medical integrations:** Integrate with telehealth carts, medical devices, and EHRs for seamless virtual exams

**Accessibility:** Live transcription, multi-pinning, and keyboard shortcuts make virtual visits accessible

**Compliance & Security:** Multi-layer security with 256-bit AES-GCM encryption (as of Zoom 5.0, released in April 2020)

- **61% of patients in the U.S.** plan to access healthcare in person and virtually moving forward ([Zoom-Qualtrics Research](https://www.zoom.com), 2021)

- **Approximately 441 million virtual visits** are expected to take place in the U.S. in 2021 ([Forrester](https://www.forrester.com), 2020)

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**What does video-enabled patient care look like?**

- **Schedule a video visit with your patient.** You can even schedule visits on Epic that patients can access on MyChart.

- **It’s easy for patients and providers to join** — just click the meeting link in your email or calendar.

- **Connect with patients at home or on the go, on any device,** even in low bandwidth environments.

- **Record virtual patient encounters** and phone calls for consultation and review.

- **Collaborate with providers** and specialists using screen sharing and annotation tools.

- **Bring together care teams, patients, and family members** for care coordination, discharge planning, and more.

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**Stay connected beyond the clinic**

**Healthcare administration**
- Board meetings, Recruitment & interviewing,
- Project management, Supplier & vendor relationships,
- Real-time crisis communication

**Medical education**
- Practitioner education, Continuing medical education,
- Internal training, Professional development, Prevention & wellness

**Patient-centered care**
- Case management, Discharge planning, Collaborative care teams, Multidisciplinary teams, Health coaching, Tumor boards, Group therapy

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**For healthcare organizations of all sizes**

Zoom offers enterprise features and simple user management — so there’s no need for a dedicated IT staff. Small practices can go online to get Zoom licenses that help enable HIPAA-compliant programs by executing a BAA, starting at $14.99 per month.